

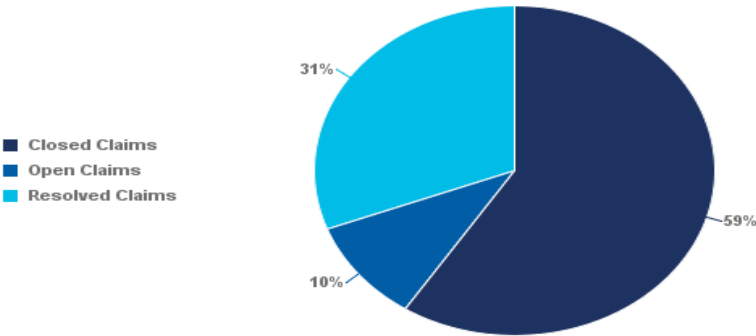
Weathertight Home Resolution Services (WHRS) Claims Statistics: 31 January 2017

As at 31 January 2017, MBIE had received 7,355 WHRS claims lodged for 12,765 properties.

The Weathertight Service has completed 16,316 property assessments (some owners request more than one assessment).

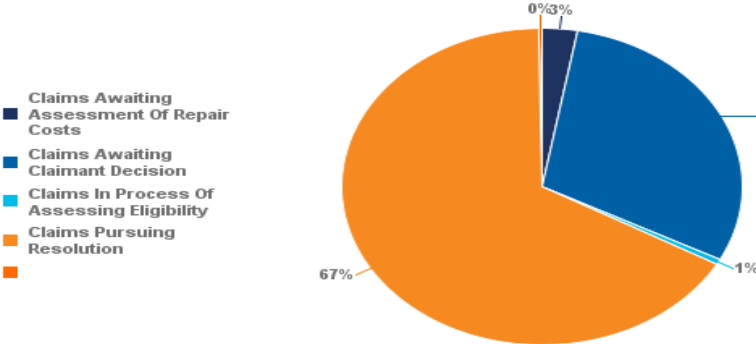
Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.

Total Claims



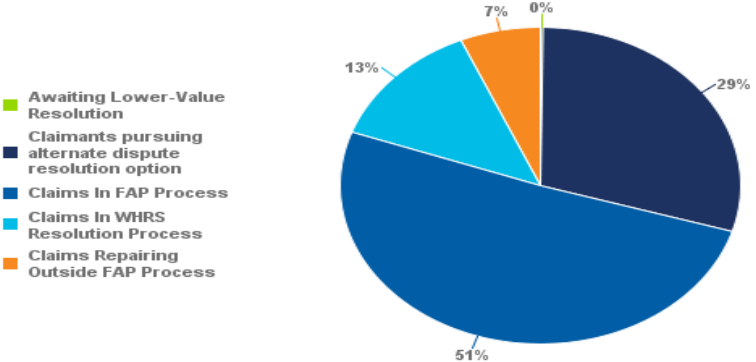
Claim Closed, Open or Resolved	Count of Claims	Percentage
Closed Claims	4353	59.%
Open Claims	739	10.%
Resolved Claims	2263	31.%
Total Count Of Claims:	7355	100.00%

Open Claims



Open Claim Status Category	Count of Claims	Percentage
Claims Awaiting Assessment Of Repair Costs	21	3.%
Claims Awaiting Claimant Decision	220	30.%
Claims In Process Of Assessing Eligibility	4	1.%
Claims Pursuing Resolution	492	67.%
Claims Pursuing Resolution	2	0.%
Total Count Of Open Claims:	739	100.00%

Claims Pursuing Resolution



Resolution Status	Count of Claims	Percentage
Awaiting Lower-Value Resolution	1	0.%
Claimants pursuing alternate dispute resolution option	145	29.%
Claims In FAP Process	250	51.%
Claims In WHRS Resolution Process	64	13.%
Claims Repairing Outside FAP Process	32	7.%
Total Count Of Claims Pursuing Resolution:	492	100.00%

1. Claims can be closed for a number of reasons including the following: claim discontinued by a claimant; claim being ineligible; property changed ownership; claim withdrawn under the WHRS 2006 Act; claim not progressing; claim transferred to another jurisdiction by the Weathertight Homes Tribunal (WHT) or claim terminated by the WHT.
2. After the claim is decided eligible, claimants can decide to proceed with FAP assisted repairs, repair on their own and then seek to resolve their claim or resolve first and then proceed with repairs.
3. Claims pursuing the Financial Assistance Package (FAP) are allowed to proceed with other resolution options at the same time. The number includes claims that proceed with FAP and also those that proceed with FAP and one other resolution option.

Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 31 January 2017

Territorial Authority where the building consent was issued	Number of properties with open claims as at 31 January 2017	Number of open claims as at 31 January 2017
Auckland		
Auckland City Council	2490	331
Franklin District Council	6	6
Manukau City Council	65	24
North Shore City Council	267	56
Papakura District Council	2	2
Rodney District Council	14	14
Waitakere City Council	234	58
Totals For Auckland:	3078	491
All Other Territorial Authorities		
Buller District Council	1	1
Christchurch City Council	80	55
Far North District Council	1	1
Gisborne District Council	23	1
Hamilton City Council	16	7
Hastings District Council	1	1
Hauraki District Council	1	1
Horowhenua District Council	3	3
Hurunui District Council	2	2
Hutt City Council	4	4
Kaipara District Council	1	1
Kapiti Coast District Council	4	4
Kawarau District Council	1	1
Manawatu District Council	2	2
Marlborough District Council	1	1
Nelson City Council	6	6
New Plymouth District Council	4	4
Opotiki District Council	1	1
Palmerston North City Council	1	1
Porirua City Council	29	7
Queenstown-Lakes District Council	172	12
Rotorua District Council	2	2
Selwyn District Council	2	2
Tararua District Council	1	1
Tasman District Council	6	6
Taupo District Council	1	1
Tauranga City Council	220	30
Thames-Coromandel District Council	14	10
Timaru District Council	1	1
Upper Hutt City Council	3	3
Waikato District Council	2	2
Waimakariri District Council	1	1
Wanganui District Council	1	1
Wellington City Council	307	52
Western Bay of Plenty District Council	9	9
Whakatane District Council	45	4
Whangarei District Council	7	7
Totals For All Other Territorial Authorities:	976	248
Grand Totals:	4054	739

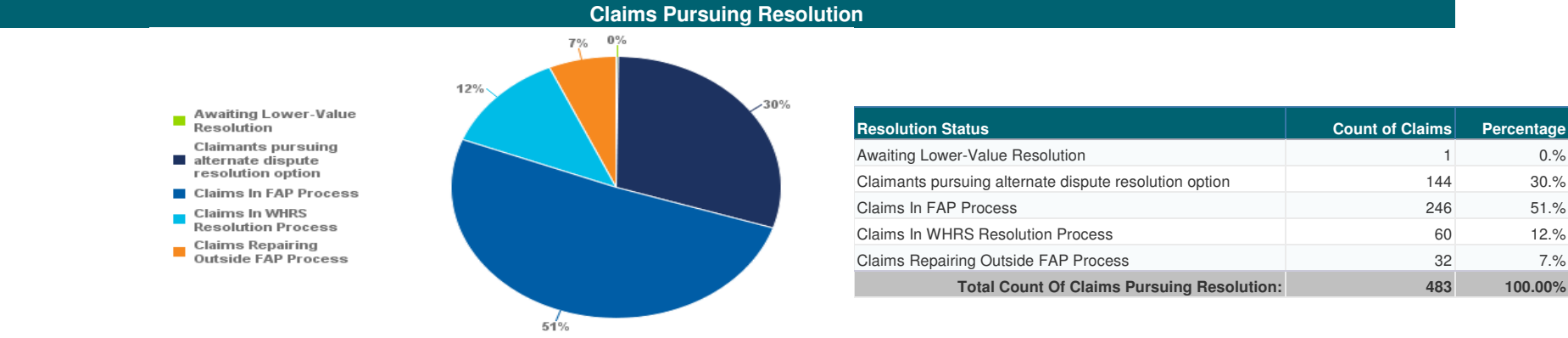
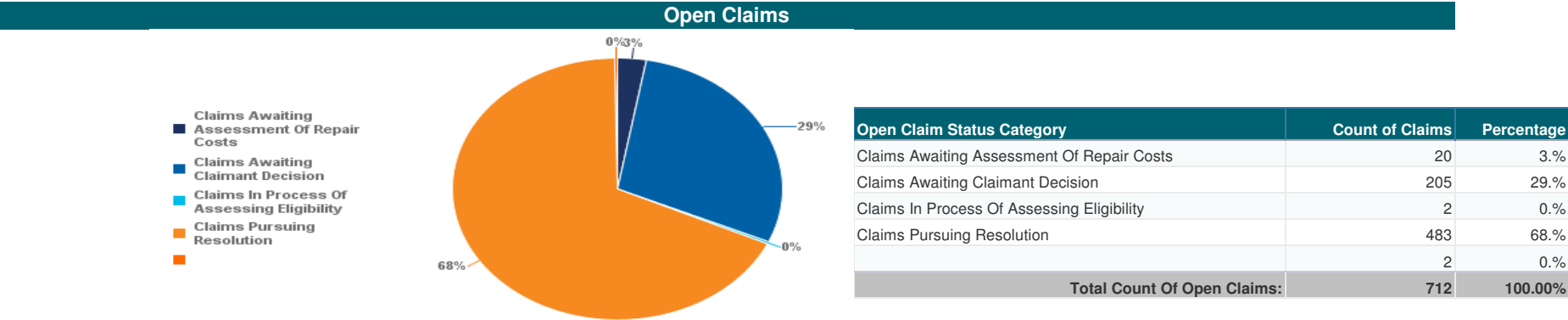
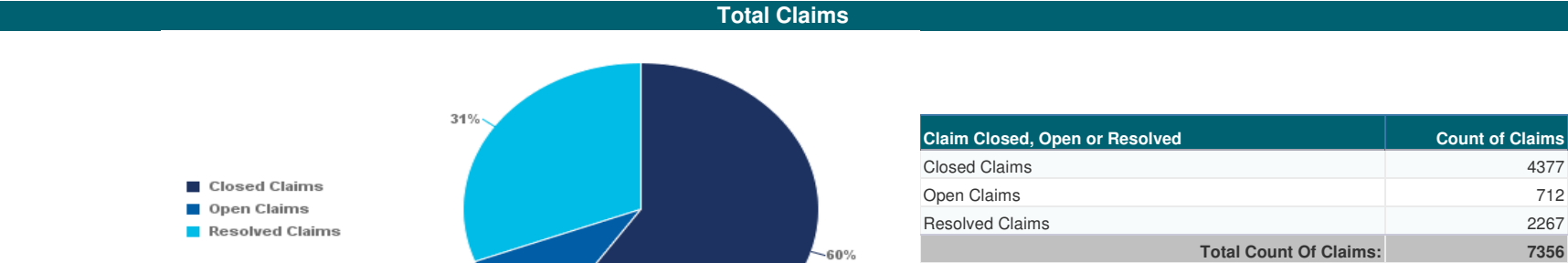
1. Territorial Authorities not shown in the table above don't have any open claims.

Weathertight Home Resolution Services (WHRS) Claims Statistics: 28 February 2017

As at 28 February 2017, MBIE had received 7,356 WHRS claims lodged for 12,768 properties.

The Weathertight Service has completed 16,322 property assessments (some owners request more than one assessment).

Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.



1. Claims can be closed for a number of reasons including the following: claim discontinued by a claimant; claim being ineligible; property changed ownership; claim withdrawn under the WHRS 2006 Act; claim not progressing; claim transferred to another jurisdiction by the Weathertight Homes Tribunal (WHT) or claim terminated by the WHT.
2. After the claim is decided eligible, claimants can decide to proceed with FAP assisted repairs, repair on their own and then seek to resolve their claim or resolve first and then proceed with repairs.
3. Claims pursuing the Financial Assistance Package (FAP) are allowed to proceed with other resolution options at the same time. The number includes claims that proceed with FAP and also those that proceed with FAP and one other resolution option.

Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 28 February 2017

Territorial Authority where the building consent was issued	Number of properties with open claims as at 28 February 2017	Number of open claims as at 28 February 2017
Auckland		
Auckland City Council	2447	320
Franklin District Council	6	6
Manukau City Council	65	24
North Shore City Council	264	53
Papakura District Council	2	2
Rodney District Council	11	11
Waitakere City Council	233	57
Totals For Auckland:	3028	473
All Other Territorial Authorities		
Buller District Council	1	1
Christchurch City Council	80	55
Far North District Council	1	1
Gisborne District Council	23	1
Hamilton City Council	17	8
Hastings District Council	1	1
Hauraki District Council	1	1
Horowhenua District Council	3	3
Hurunui District Council	2	2
Hutt City Council	3	3
Kaipara District Council	1	1
Kapiti Coast District Council	4	4
Kawarau District Council	1	1
Manawatu District Council	2	2
Marlborough District Council	1	1
Nelson City Council	6	6
New Plymouth District Council	4	4
Opotiki District Council	1	1
Palmerston North City Council	1	1
Porirua City Council	28	6
Queenstown-Lakes District Council	152	10
Rotorua District Council	2	2
Selwyn District Council	2	2
Tararua District Council	1	1
Tasman District Council	5	5
Taupo District Council	1	1
Tauranga City Council	219	29
Thames-Coromandel District Council	13	9
Timaru District Council	1	1
Upper Hutt City Council	3	3
Waimakariri District Council	1	1
Wanganui District Council	1	1
Wellington City Council	306	51
Western Bay of Plenty District Council	9	9
Whakatane District Council	45	4
Whangarei District Council	7	7
Totals For All Other Territorial Authorities:	949	239
Grand Totals:	3977	712

1. Territorial Authorities not shown in the table above don't have any open claims.

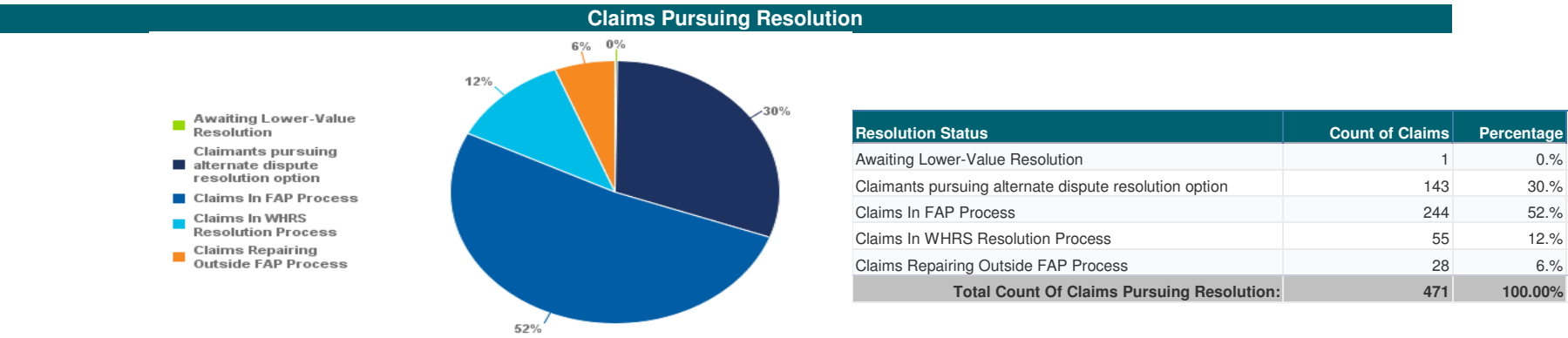
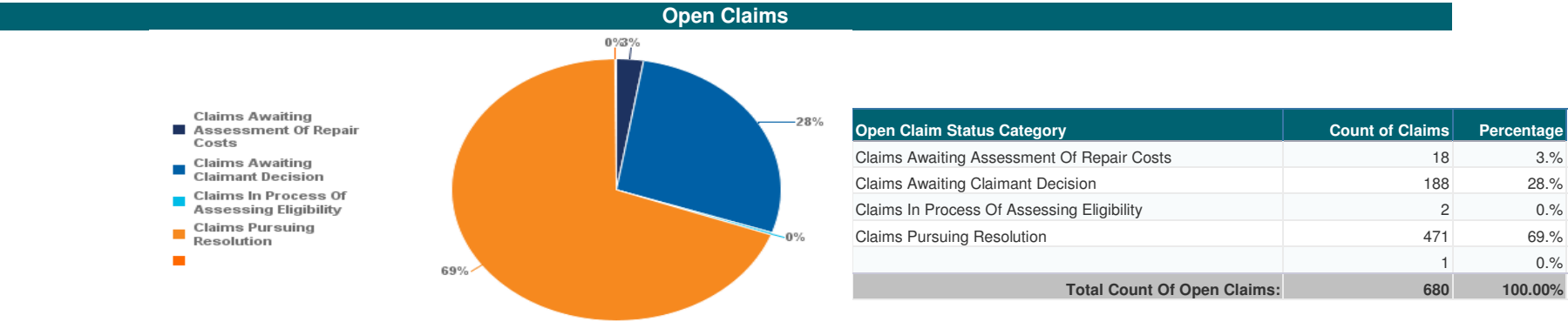
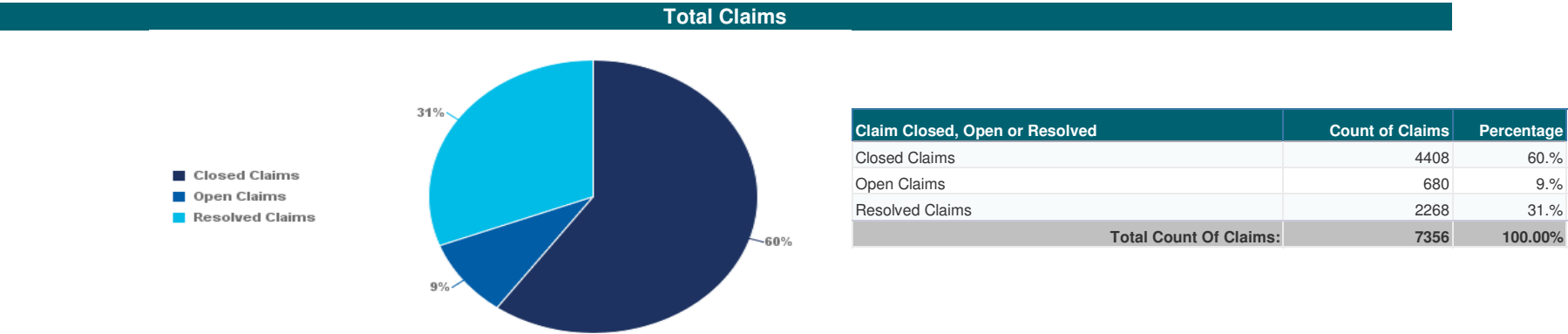
Weathertight Home Resolution Services (WHRS) Claims Statistics: 31 March 2017

As at 31 March 2017, MBIE had received 7,356 WHRS claims lodged for 12,769 properties.

The Weathertight Service has completed 16,366 property assessments (some owners request more than one assessment).

For more information on Weathertight Services visit our website www.building.govt.nz.

Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.



1. Claims can be closed for a number of reasons, including the following: claim discontinued by a claimant; claim ineligible under the WHRS Act 2006; change in property ownership; claim withdrawn under the WHRS 2006 Act; claim not progressing; claim transferred to another jurisdiction by the Weathertight Homes Tribunal (WHT) or claim terminated by the WHT.
2. After a claim has been found eligible under the WHRS 2006 Act, claimants can decide to proceed with assisted repairs via the Financial Assistance Package (FAP) (if they are eligible for FAP), repair on their own and then seek to resolve their claim, or resolve first and then proceed with repairs.
3. Claims which are working towards repairs via the FAP are also able to proceed with other resolution options at the same time. This number includes claims that are proceeding with resolution via the FAP, as well as claims that are proceeding with the FAP and one other resolution option.

Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 31 March 2017

Please note: Number of properties is the total number of homes (which may be a house, apartment, flat or unit) that are part of an open claim under the WHRS Act 2006. Some claims cover more than one property.

Territorial Authority where the building consent was issued	Number of properties with open claims as at 31 March 2017	Number of open claims as at 31 March 2017
Auckland		
Auckland City Council	2393	307
Franklin District Council	6	6
Manukau City Council	63	22
North Shore City Council	252	51
Papakura District Council	2	2
Rodney District Council	11	11
Waitakere City Council	232	55
Totals For Auckland:	2959	454
All Other Territorial Authorities		
Buller District Council	1	1
Christchurch City Council	79	54
Far North District Council	1	1
Gisborne District Council	23	1
Hamilton City Council	16	7
Hastings District Council	1	1
Hauraki District Council	1	1
Horowhenua District Council	3	3
Hurunui District Council	2	2
Hutt City Council	3	3
Kaipara District Council	1	1
Kapiti Coast District Council	4	4
Kawarau District Council	1	1
Manawatu District Council	2	2
Marlborough District Council	1	1
Nelson City Council	4	4
New Plymouth District Council	4	4
Opotiki District Council	1	1
Palmerston North City Council	1	1
Porirua City Council	26	4
Queenstown-Lakes District Council	152	10
Rotorua District Council	2	2
Selwyn District Council	2	2
Tararua District Council	1	1
Tasman District Council	5	5
Taupo District Council	1	1
Tauranga City Council	218	28
Thames-Coromandel District Council	13	9
Timaru District Council	1	1
Upper Hutt City Council	3	3
Waimakariri District Council	1	1
Wanganui District Council	1	1
Wellington City Council	300	47
Western Bay of Plenty District Council	8	8
Whakatane District Council	44	3
Whangarei District Council	7	7
Totals For All Other Territorial Authorities:	934	226
Grand Totals:	3893	680

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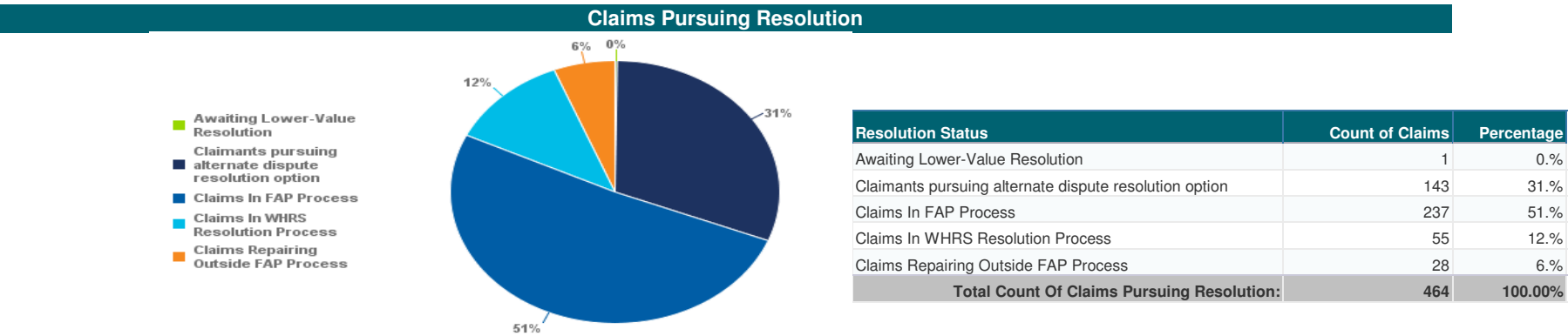
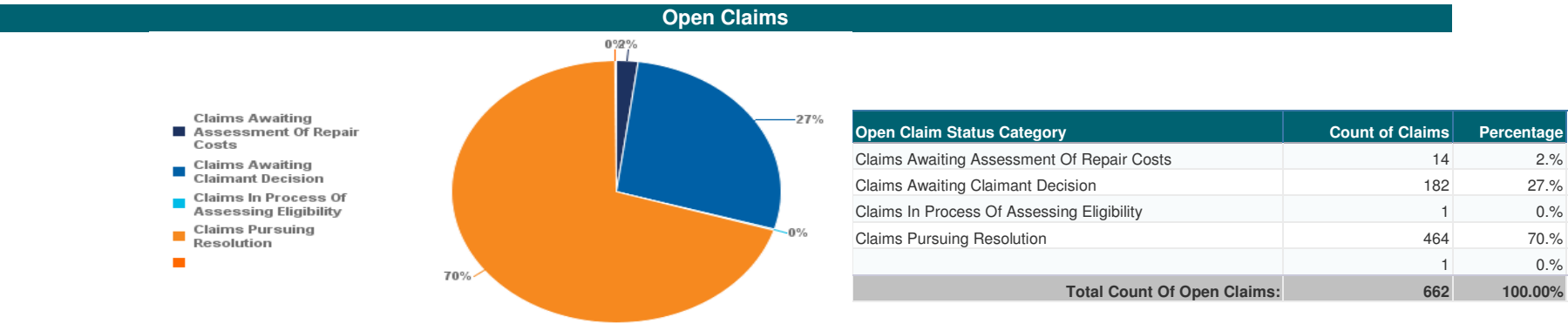
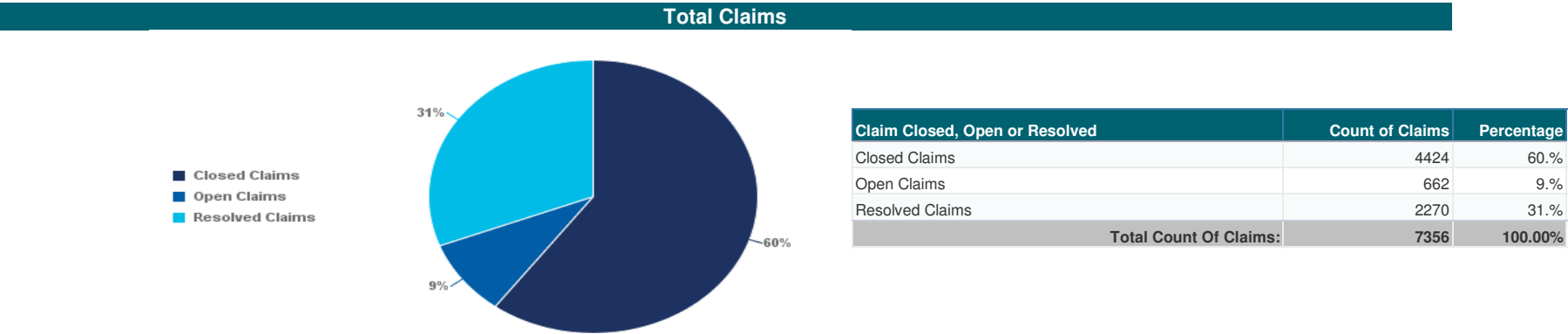
Weathertight Home Resolution Services (WHRS) Claims Statistics: 30 April 2017

As at 30 April 2017, MBIE had received 7,356 WHRS claims lodged for 12,769 properties.

The Weathertight Service has completed 16,373 property assessments (some owners request more than one assessment).

For more information on Weathertight Services visit our website www.building.govt.nz.

Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.



1. Claims can be closed for a number of reasons, including the following: claim discontinued by a claimant; claim ineligible under the WHRS Act 2006; change in property ownership; claim withdrawn under the WHRS 2006 Act; claim not progressing; claim transferred to another jurisdiction by the Weathertight Homes Tribunal (WHT) or claim terminated by the WHT.
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3. Claims which are working towards repairs via the FAP are also able to proceed with other resolution options at the same time. This number includes claims that are proceeding with resolution via the FAP, as well as claims that are proceeding with the FAP and one other resolution option.

Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 30 April 2017

Please note: Number of properties is the total number of homes (which may be a house, apartment, flat or unit) that are part of an open claim under the WHRS Act 2006. Some claims cover more than one property.

Territorial Authority where the building consent was issued	Number of properties with open claims as at 30 April 2017	Number of open claims as at 30 April 2017
Auckland		
Auckland City Council	2244	298
Franklin District Council	6	6
Manukau City Council	53	20
North Shore City Council	250	49
Papakura District Council	2	2
Rodney District Council	11	11
Waitakere City Council	230	53
Totals For Auckland:	2796	439
All Other Territorial Authorities		
Buller District Council	1	1
Christchurch City Council	79	54
Far North District Council	1	1
Gisborne District Council	23	1
Hamilton City Council	16	7
Hastings District Council	1	1
Hauraki District Council	1	1
Horowhenua District Council	3	3
Hurunui District Council	1	1
Hutt City Council	3	3
Kaipara District Council	1	1
Kapiti Coast District Council	4	4
Kawarau District Council	1	1
Manawatu District Council	2	2
Marlborough District Council	1	1
Nelson City Council	4	4
New Plymouth District Council	4	4
Opotiki District Council	1	1
Palmerston North City Council	1	1
Porirua City Council	26	4
Queenstown-Lakes District Council	152	10
Rotorua District Council	2	2
Selwyn District Council	2	2
Tararua District Council	1	1
Tasman District Council	5	5
Taupo District Council	1	1
Tauranga City Council	217	27
Thames-Coromandel District Council	13	9
Timaru District Council	1	1
Upper Hutt City Council	3	3
Waimakariri District Council	1	1
Wanganui District Council	1	1
Wellington City Council	296	46
Western Bay of Plenty District Council	8	8
Whakatane District Council	44	3
Whangarei District Council	7	7
Totals For All Other Territorial Authorities:	928	223
Grand Totals:	3724	662

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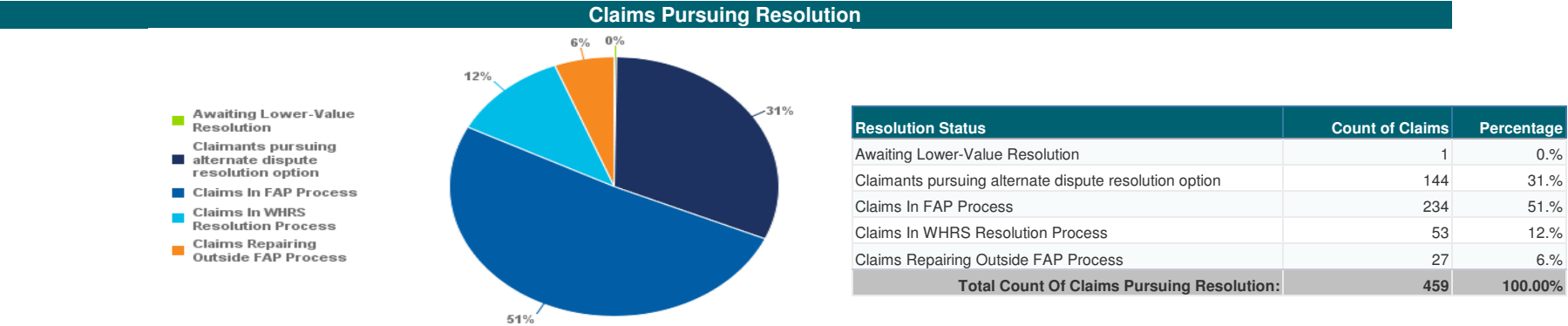
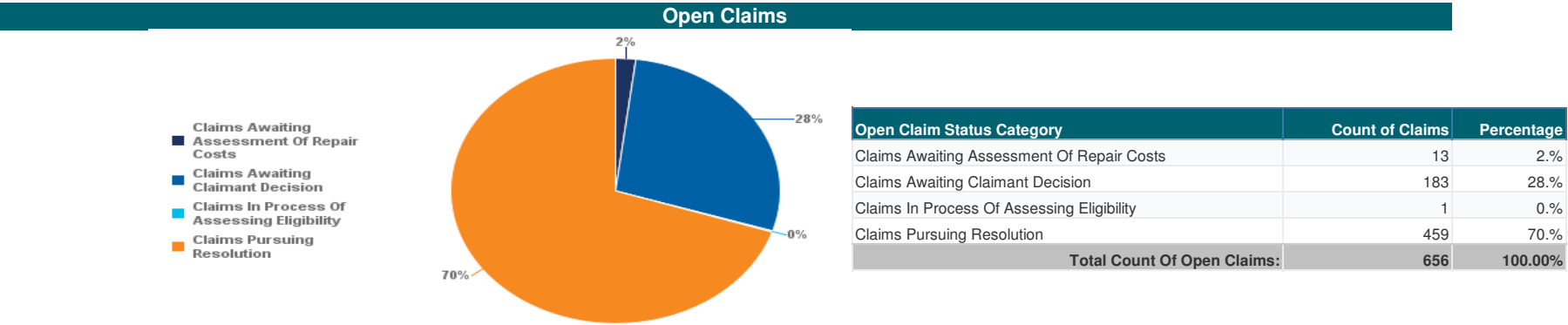
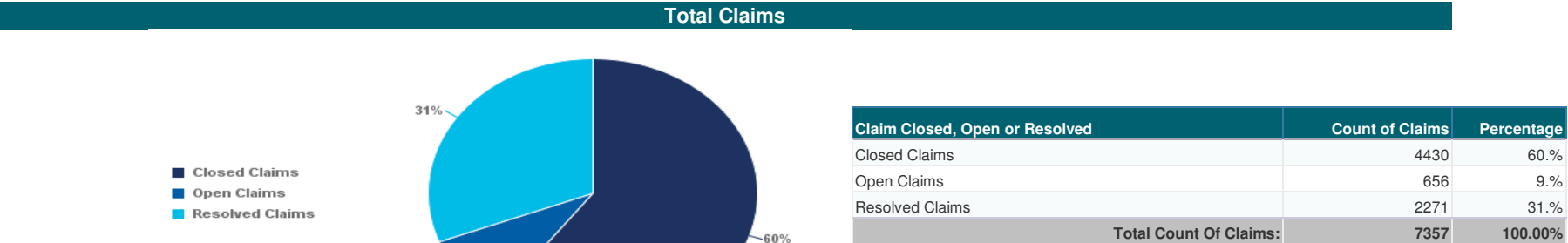
Weathertight Home Resolution Services (WHRS) Claims Statistics: 31 May 2017

As at 31 May 2017, MBIE had received 7,357 WHRS claims lodged for 12,770 properties.

The Weathertight Service has completed 16,375 property assessments (some owners request more than one assessment).

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Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.



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3. Claims which are working towards repairs via the FAP are also able to proceed with other resolution options at the same time. This number includes claims that are proceeding with resolution via the FAP, as well as claims that are proceeding with the FAP and one other resolution option.

Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 31 May 2017

Please note: Number of properties is the total number of homes (which may be a house, apartment, flat or unit) that are part of an open claim under the WHRS Act 2006. Some claims cover more than one property.

Territorial Authority where the building consent was issued	Number of properties with open claims as at 31 May 2017	Number of open claims as at 31 May 2017
Auckland		
Auckland City Council	2242	296
Franklin District Council	6	6
Manukau City Council	53	20
North Shore City Council	249	48
Papakura District Council	2	2
Rodney District Council	11	11
Waitakere City Council	230	53
Totals For Auckland:	2793	436
All Other Territorial Authorities		
Buller District Council	1	1
Christchurch City Council	79	54
Far North District Council	1	1
Gisborne District Council	23	1
Hamilton City Council	16	7
Hastings District Council	1	1
Hauraki District Council	1	1
Horowhenua District Council	3	3
Hurunui District Council	1	1
Hutt City Council	2	2
Kaipara District Council	1	1
Kapiti Coast District Council	3	3
Manawatu District Council	2	2
Marlborough District Council	1	1
Nelson City Council	4	4
New Plymouth District Council	4	4
Opotiki District Council	1	1
Palmerston North City Council	1	1
Porirua City Council	27	5
Queenstown-Lakes District Council	152	10
Rotorua District Council	2	2
Selwyn District Council	1	1
Tararua District Council	1	1
Tasman District Council	5	5
Taupo District Council	1	1
Tauranga City Council	218	27
Thames-Coromandel District Council	13	9
Timaru District Council	1	1
Upper Hutt City Council	3	3
Waimakariri District Council	1	1
Wanganui District Council	1	1
Wellington City Council	296	46
Western Bay of Plenty District Council	8	8
Whakatane District Council	44	3
Whangarei District Council	7	7
Totals For All Other Territorial Authorities:	926	220
Grand Totals:	3719	656

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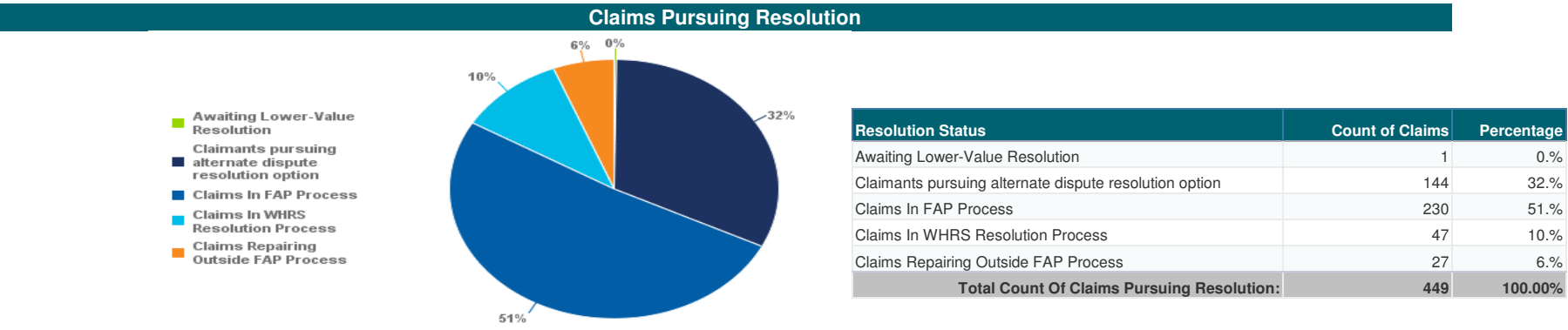
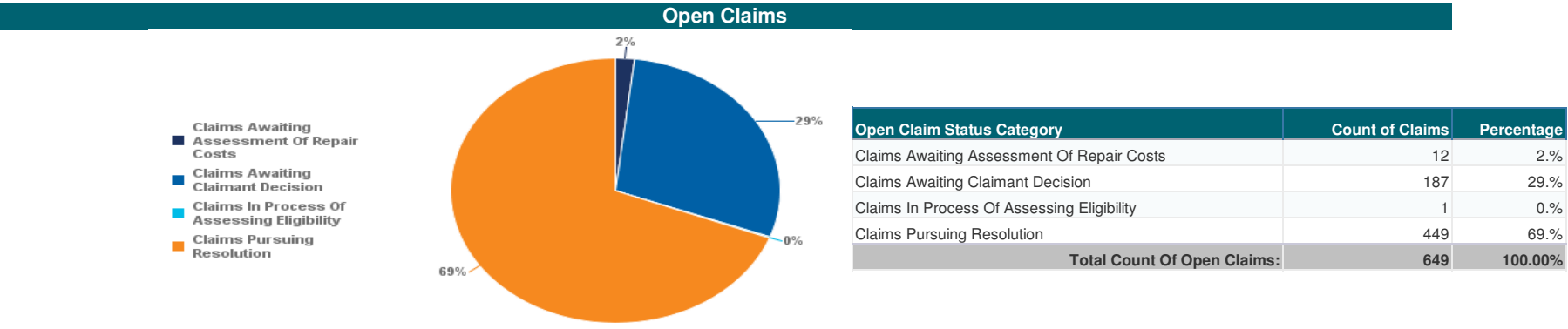
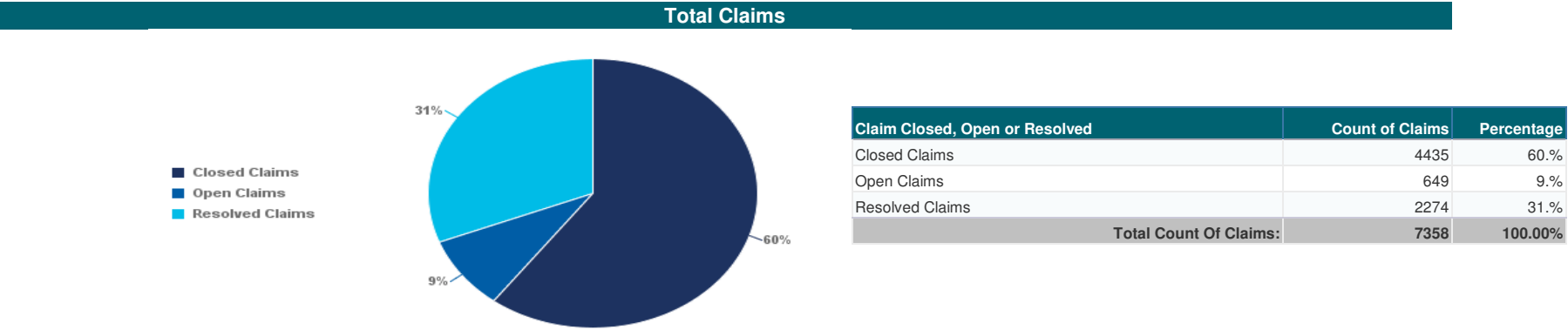
Weathertight Home Resolution Services (WHRS) Claims Statistics: 30 June 2017

As at 30 June 2017, MBIE had received 7,358 WHRS claims lodged for 12,772 properties.

The Weathertight Service has completed 16,420 property assessments (some owners request more than one assessment).

For more information on Weathertight Services visit our website www.building.govt.nz.

Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.



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3. Claims which are working towards repairs via the FAP are also able to proceed with other resolution options at the same time. This number includes claims that are proceeding with resolution via the FAP, as well as claims that are proceeding with the FAP and one other resolution option.

Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 30 June 2017

Please note: Number of properties is the total number of homes (which may be a house, apartment, flat or unit) that are part of an open claim under the WHRS Act 2006. Some claims cover more than one property.

Territorial Authority where the building consent was issued	Number of properties with open claims as at 30 June 2017	Number of open claims as at 30 June 2017
Auckland		
Auckland City Council	2243	296
Franklin District Council	6	6
Manukau City Council	53	20
North Shore City Council	248	47
Papakura District Council	2	2
Rodney District Council	11	11
Waitakere City Council	231	54
Totals For Auckland:	2794	436
All Other Territorial Authorities		
Buller District Council	1	1
Christchurch City Council	78	53
Far North District Council	1	1
Gisborne District Council	23	1
Hamilton City Council	16	7
Hastings District Council	1	1
Hauraki District Council	1	1
Horowhenua District Council	3	3
Hurunui District Council	1	1
Hutt City Council	2	2
Kaipara District Council	1	1
Kapiti Coast District Council	3	3
Manawatu District Council	2	2
Marlborough District Council	1	1
Nelson City Council	4	4
New Plymouth District Council	4	4
Opotiki District Council	1	1
Palmerston North City Council	1	1
Porirua City Council	28	5
Queenstown-Lakes District Council	152	10
Rotorua District Council	2	2
Selwyn District Council	1	1
Tararua District Council	1	1
Tasman District Council	5	5
Taupo District Council	1	1
Tauranga City Council	213	25
Thames-Coromandel District Council	8	8
Timaru District Council	1	1
Upper Hutt City Council	3	3
Waimakariri District Council	1	1
Wellington City Council	278	44
Western Bay of Plenty District Council	8	8
Whakatane District Council	43	2
Whangarei District Council	7	7
	1	1
Totals For All Other Territorial Authorities:	897	213
Grand Totals:	3691	649

1. Territorial Authorities not shown in the table above do not have any open claims.

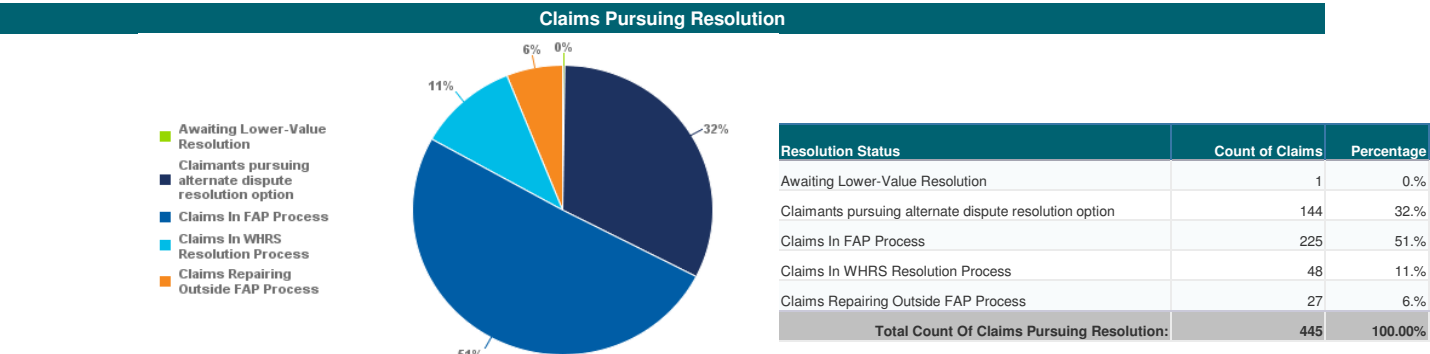
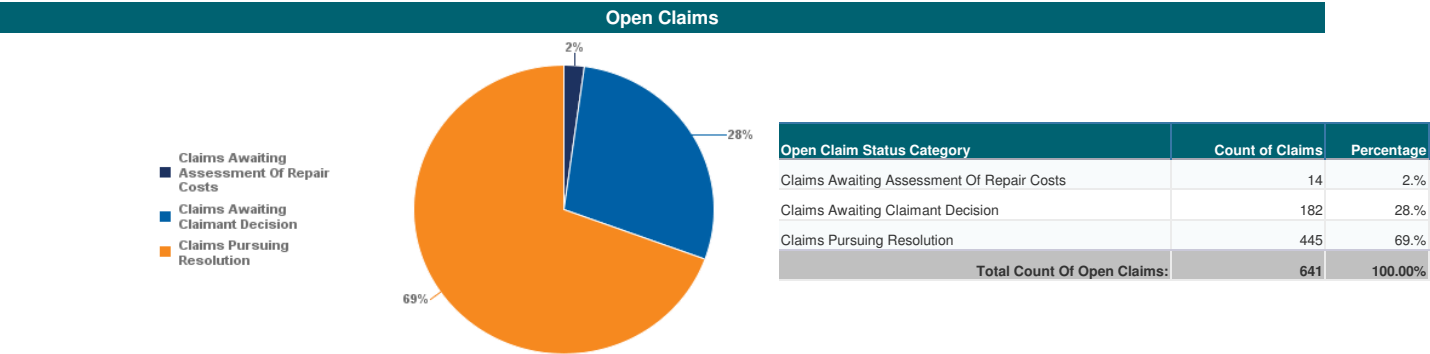
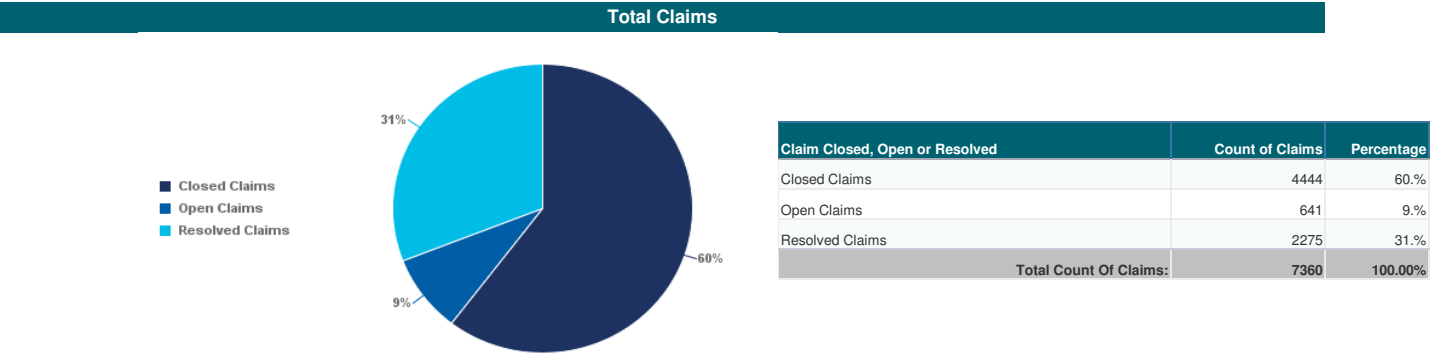
Weathertight Home Resolution Services (WHRS) Claims Statistics: 31 July 2017

As at 31 July 2017, MBIE had received 7,360 WHRS claims lodged for 12,774 properties.

The Weathertight Service has completed 16,426 property assessments (some owners request more than one assessment).

For more information on Weathertight Services visit our website www.building.govt.nz.

Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.



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3. Claims which are working towards repairs via the FAP are also able to proceed with other resolution options at the same time. This number includes claims that are proceeding with resolution via the FAP, as well as claims that are proceeding with the FAP and one other resolution option.

Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 31 July 2017

Please note: 'Number of properties' is the total number of homes (which may be a house, apartment, flat or unit) that are part of an open claim under the WHRS Act 2006. Some claims cover more than one property.

Territorial Authority where the building consent was issued	Number of properties with open claims as at 31 July 2017	Number of open claims as at 31 July 2017
Auckland		
Auckland City Council	2241	294
Franklin District Council	6	6
Manukau City Council	52	19
North Shore City Council	247	46
Papakura District Council	2	2
Rodney District Council	10	10
Waitakere City Council	231	54
Totals For Auckland:	2789	431
All Other Territorial Authorities		
Buller District Council	1	1
Christchurch City Council	77	52
Far North District Council	1	1
Gisborne District Council	23	1
Hamilton City Council	16	7
Hastings District Council	1	1
Hauraki District Council	1	1
Horowhenua District Council	3	3
Hurunui District Council	1	1
Hutt City Council	3	3
Kaipara District Council	1	1
Kapiti Coast District Council	4	4
Manawatu District Council	2	2
Marlborough District Council	1	1
Nelson City Council	3	3
New Plymouth District Council	4	4
Opotiki District Council	1	1
Palmerston North City Council	1	1
Porirua City Council	28	5
Queenstown-Lakes District Council	152	10
Rotorua District Council	2	2
Selwyn District Council	1	1
Tararua District Council	1	1
Tasman District Council	5	5
Taupo District Council	1	1
Tauranga City Council	213	25
Thames-Coromandel District Council	7	7
Timaru District Council	1	1
Upper Hutt City Council	3	3
Waimakariri District Council	1	1
Wellington City Council	278	44
Western Bay of Plenty District Council	8	8
Whakatane District Council	43	2
Whangarei District Council	7	7
	1	1
Totals For All Other Territorial Authorities:	896	212
Grand Totals:	3685	643

1. Territorial Authorities not shown in the table above do not have any open claims.

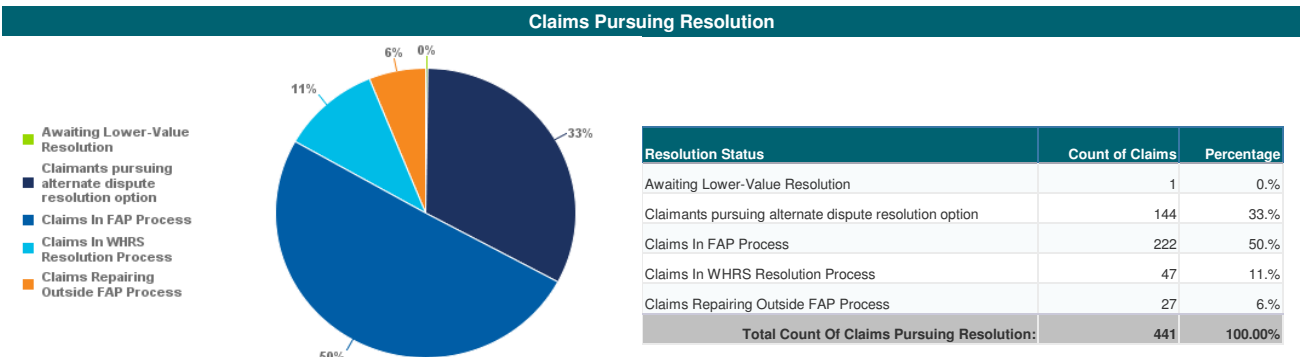
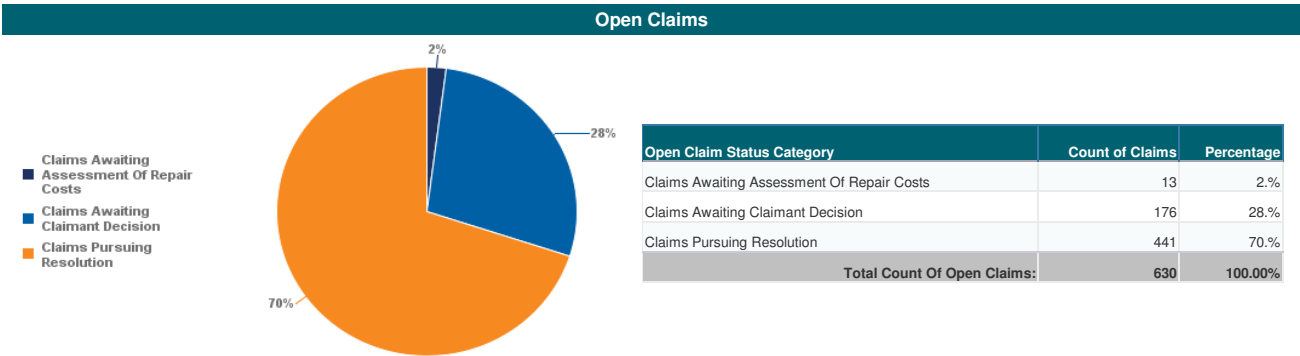
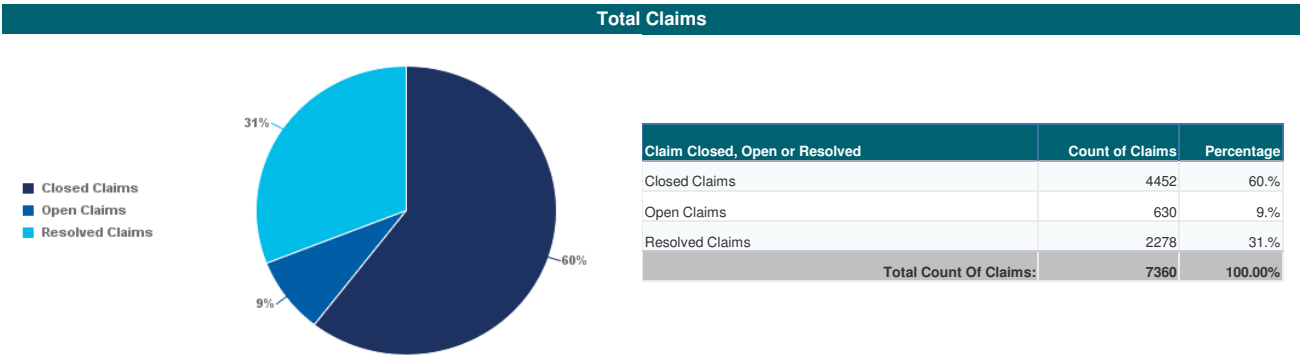
Weathertight Home Resolution Services (WHRS) Claims Statistics: 31 August 2017

As at 31 August 2017, MBIE had received 7,360 WHRS claims lodged for 12,774 properties.

The Weathertight Service has completed 16,458 property assessments (some owners request more than one assessment).

For more information on Weathertight Services visit our website www.building.govt.nz.

Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.



1. Claims can be closed for a number of reasons, including the following: claim discontinued by a claimant; claim ineligible under the WHRS Act 2006; change in property ownership; claim withdrawn under the WHRS 2006 Act; claim not progressing; claim transferred to another jurisdiction by the Weathertight Homes Tribunal (WHT) or claim terminated by the WHT.

2. After a claim has been found eligible under the WHRS 2006 Act, claimants can decide to proceed with assisted repairs via the Financial Assistance Package (FAP) (if they are eligible for FAP), repair on their own and then seek to resolve their claim, or resolve first and then proceed with repairs.

3. Claims which are working towards repairs via the FAP are also able to proceed with other resolution options at the same time. This number includes claims that are proceeding with resolution via the FAP, as well as claims that are proceeding with the FAP and one other resolution option.

Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 31 August 2017

Please note: 'Number of properties' is the total number of homes (which may be a house, apartment, flat or unit) that are part of an open claim under the WHRS Act 2006. Some claims cover more than one property.

Territorial Authority where the building consent was issued	Number of properties with open claims as at 31 August 2017	Number of open claims as at 31 August 2017
Auckland		
Auckland City Council	2239	292
Franklin District Council	6	6
Manukau City Council	52	19
North Shore City Council	247	46
Papakura District Council	2	2
Rodney District Council	10	10
Waitakere City Council	231	54
Totals For Auckland:	2787	429
All Other Territorial Authorities		
Buller District Council	1	1
Christchurch City Council	73	48
Far North District Council	1	1
Gisborne District Council	23	1
Hamilton City Council	16	7
Hastings District Council	1	1
Hauraki District Council	1	1
Horowhenua District Council	3	3
Hurunui District Council	1	1
Hutt City Council	3	3
Kaipara District Council	1	1
Kapiti Coast District Council	3	3
Manawatu District Council	2	2
Nelson City Council	3	3
New Plymouth District Council	3	3
Opotiki District Council	1	1
Palmerston North City Council	1	1
Porirua City Council	28	5
Queenstown-Lakes District Council	152	10
Rotorua District Council	2	2
Selwyn District Council	1	1
Tararua District Council	1	1
Tasman District Council	4	4
Taupo District Council	1	1
Tauranga City Council	212	24
Thames-Coromandel District Council	12	8
Timaru District Council	1	1
Upper Hutt City Council	2	2
Waimakariri District Council	1	1
Wellington City Council	277	43
Western Bay of Plenty District Council	7	7
Whakatane District Council	43	2
Whangarei District Council	7	7
	1	1
Totals For All Other Territorial Authorities:	889	201
Grand Totals:	3676	630

1. Territorial Authorities not shown in the table above do not have any open claims.

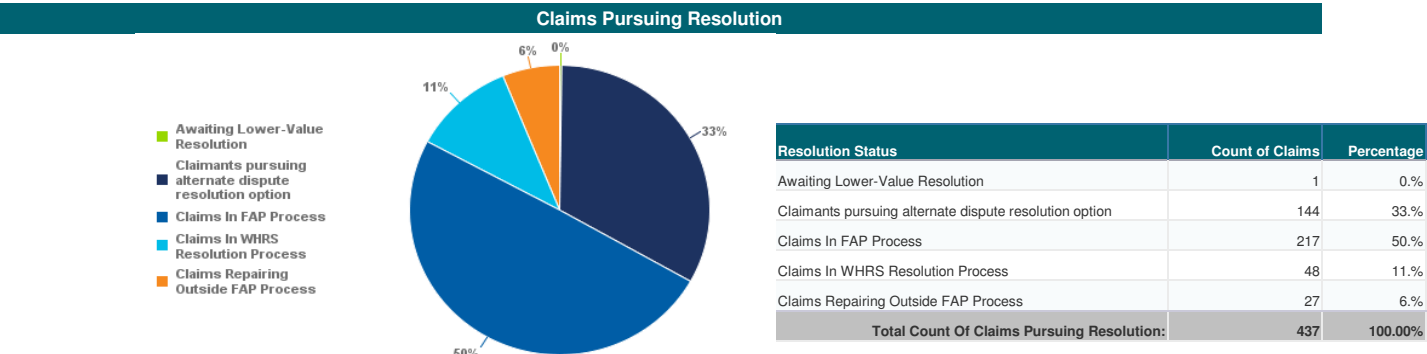
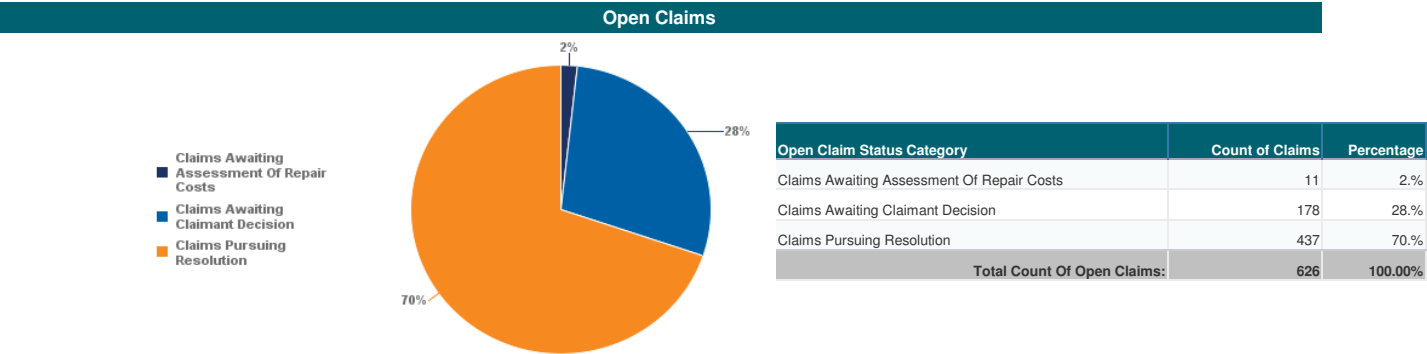
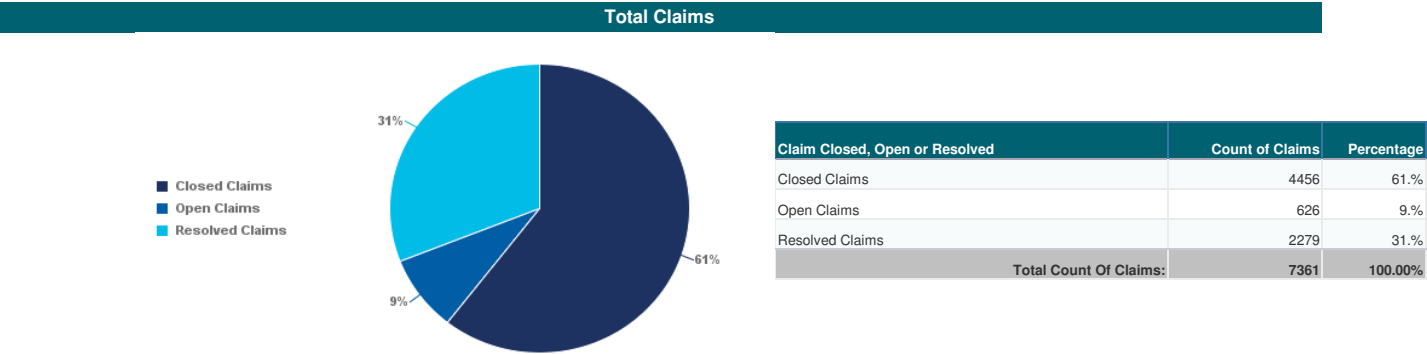
Weathertight Home Resolution Services (WHRS) Claims Statistics: 30 September 2017

As at 30 September 2017, MBIE had received 7,361 WHRS claims lodged for 12,775 properties.

The Weathertight Service has completed 16,522 property assessments (some owners request more than one assessment).

For more information on Weathertight Services visit our website www.building.govt.nz.

Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.



1. Claims can be closed for a number of reasons, including the following: claim discontinued by a claimant; claim ineligible under the WHRS Act 2006; change in property ownership; claim withdrawn under the WHRS 2006 Act; claim not progressing; claim transferred to another jurisdiction by the Weathertight Homes Tribunal (WHT) or claim terminated by the WHT.

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3. Claims which are working towards repairs via the FAP are also able to proceed with other resolution options at the same time. This number includes claims that are proceeding with resolution via the FAP, as well as claims that are proceeding with the FAP and one other resolution option.

weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 30 September 2017

Territorial Authority where the building consent was issued	Number of properties with open claims as at 30 September 2017	Number of open claims as at 30 September 2017
Auckland		
Auckland City Council	2239	292
Franklin District Council	6	6
Manukau City Council	52	19
North Shore City Council	247	46
Papakura District Council	2	2
Rodney District Council	10	10
Waitakere City Council	228	51
Totals For Auckland:	2784	426
All Other Territorial Authorities		
Buller District Council	1	1
Christchurch City Council	73	48
Far North District Council	1	1
Gisborne District Council	23	1
Hamilton City Council	16	7
Hastings District Council	1	1
Hauraki District Council	1	1
Horowhenua District Council	3	3
Hurunui District Council	1	1
Hutt City Council	3	3
Kaipara District Council	1	1
Kapiti Coast District Council	3	3
Manawatu District Council	2	2
Nelson City Council	3	3
New Plymouth District Council	3	3
Opotiki District Council	1	1
Palmerston North City Council	1	1
Porirua City Council	28	5
Queenstown-Lakes District Council	151	9
Rotorua District Council	2	2
Selwyn District Council	1	1
Tararua District Council	1	1
Tasman District Council	4	4
Taupo District Council	1	1
Tauranga City Council	212	24
Thames-Coromandel District Council	12	8
Timaru District Council	1	1
Upper Hutt City Council	2	2
Waimakariri District Council	1	1
Wellington City Council	277	43
Western Bay of Plenty District Council	7	7
Whakatane District Council	43	2
Whangarei District Council	7	7
	1	1
Totals For All Other Territorial Authorities:	888	200
Grand Totals:	3672	626

1. Territorial Authorities not shown in the table above do not have any open claims.

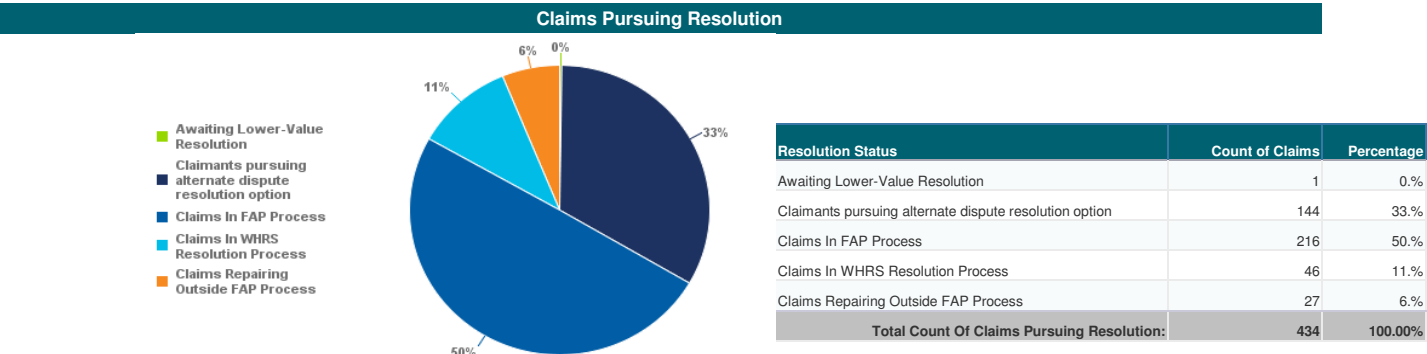
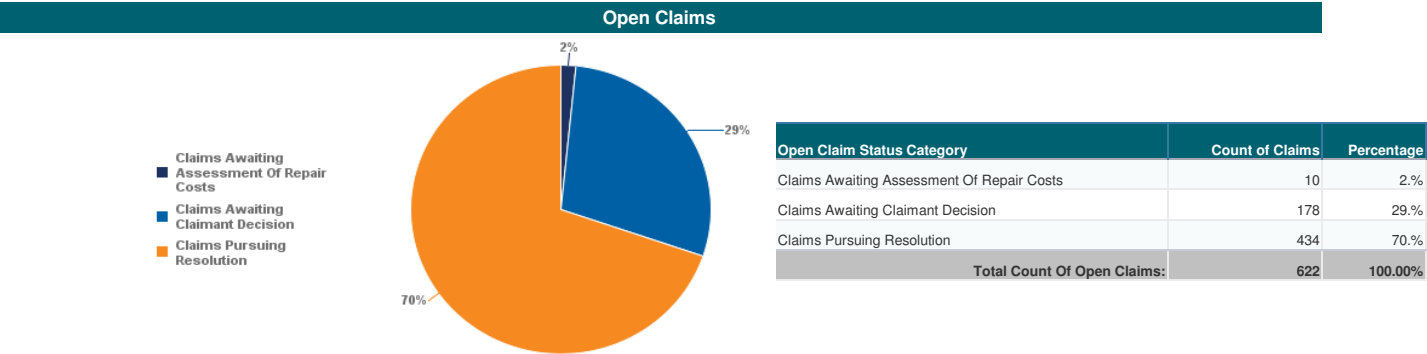
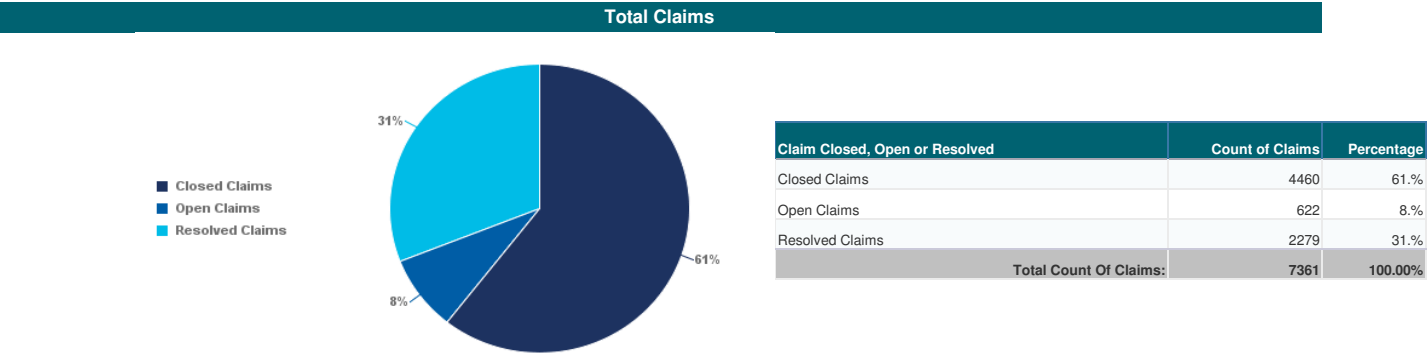
Weathertight Home Resolution Services (WHRS) Claims Statistics: 31 October 2017

As at 31 October 2017, MBIE had received 7,361 WHRS claims lodged for 12,775 properties.

The Weathertight Service has completed 16,522 property assessments (some owners request more than one assessment).

For more information on Weathertight Services visit our website www.building.govt.nz.

Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.



1. Claims can be closed for a number of reasons, including the following: claim discontinued by a claimant; claim ineligible under the WHRS Act 2006; change in property ownership; claim withdrawn under the WHRS 2006 Act; claim not progressing; claim transferred to another jurisdiction by the Weathertight Homes Tribunal (WHT) or claim terminated by the WHT.

2. After a claim has been found eligible under the WHRS 2006 Act, claimants can decide to proceed with assisted repairs via the Financial Assistance Package (FAP) (if they are eligible for FAP), repair on their own and then seek to resolve their claim, or resolve first and then proceed with repairs.

3. Claims which are working towards repairs via the FAP are also able to proceed with other resolution options at the same time. This number includes claims that are proceeding with resolution via the FAP, as well as claims that are proceeding with the FAP and one other resolution option.

Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 31 October 2017

Please note: 'Number of properties' is the total number of homes (which may be a house, apartment, flat or unit) that are part of an open claim under the WHRS Act 2006. Some claims cover more than one property.

Territorial Authority where the building consent was issued	Number of properties with open claims as at 31 October 2017	Number of open claims as at 31 October 2017
Auckland		
Auckland City Council	2238	291
Franklin District Council	6	6
Manukau City Council	52	19
North Shore City Council	247	46
Papakura District Council	2	2
Rodney District Council	10	10
Waitakere City Council	228	51
Totals For Auckland:	2783	425
All Other Territorial Authorities		
Buller District Council	1	1
Christchurch City Council	73	48
Far North District Council	1	1
Gisborne District Council	23	1
Hamilton City Council	16	7
Hastings District Council	1	1
Hauraki District Council	1	1
Horowhenua District Council	3	3
Hurunui District Council	1	1
Hutt City Council	3	3
Kaipara District Council	1	1
Kapiti Coast District Council	3	3
Manawatu District Council	2	2
Nelson City Council	3	3
New Plymouth District Council	3	3
Opotiki District Council	1	1
Palmerston North City Council	1	1
Porirua City Council	28	5
Queenstown-Lakes District Council	151	9
Rotorua District Council	2	2
Selwyn District Council	1	1
Tararua District Council	1	1
Tasman District Council	3	3
Taupo District Council	1	1
Tauranga City Council	197	23
Thames-Coromandel District Council	12	8
Timaru District Council	1	1
Upper Hutt City Council	2	2
Waimakariri District Council	1	1
Wellington City Council	276	42
Western Bay of Plenty District Council	7	7
Whakatane District Council	43	2
Whanganui District Council	1	1
Whangarei District Council	7	7
Totals For All Other Territorial Authorities:	871	197
Grand Totals:	3654	622

1. Territorial Authorities not shown in the table above do not have any open claims.

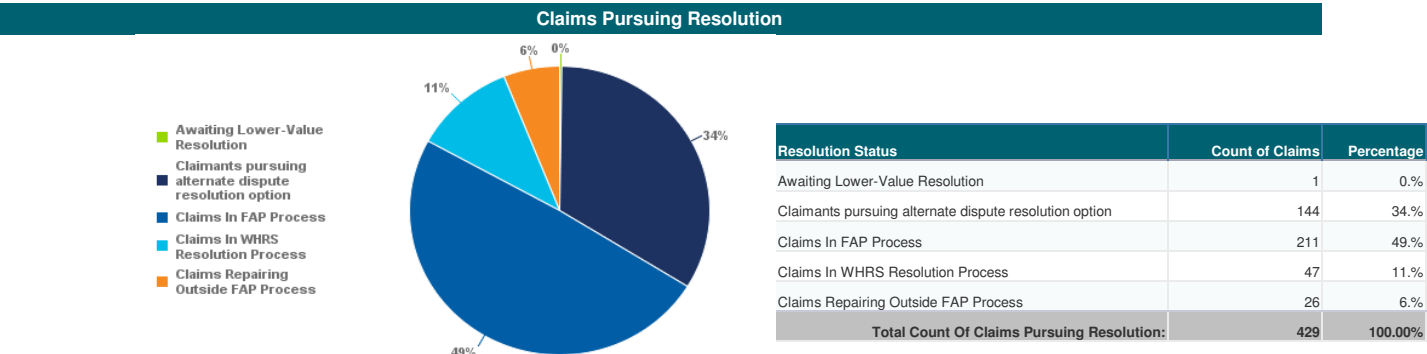
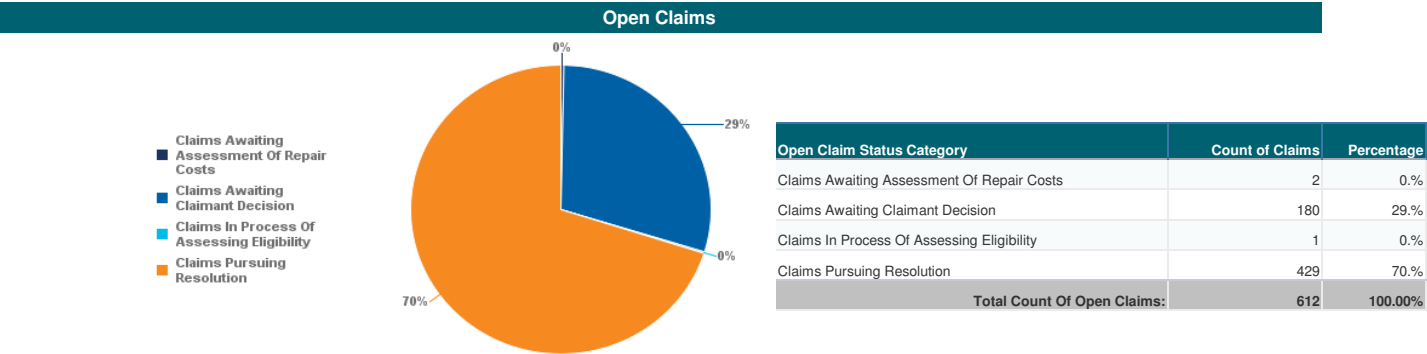
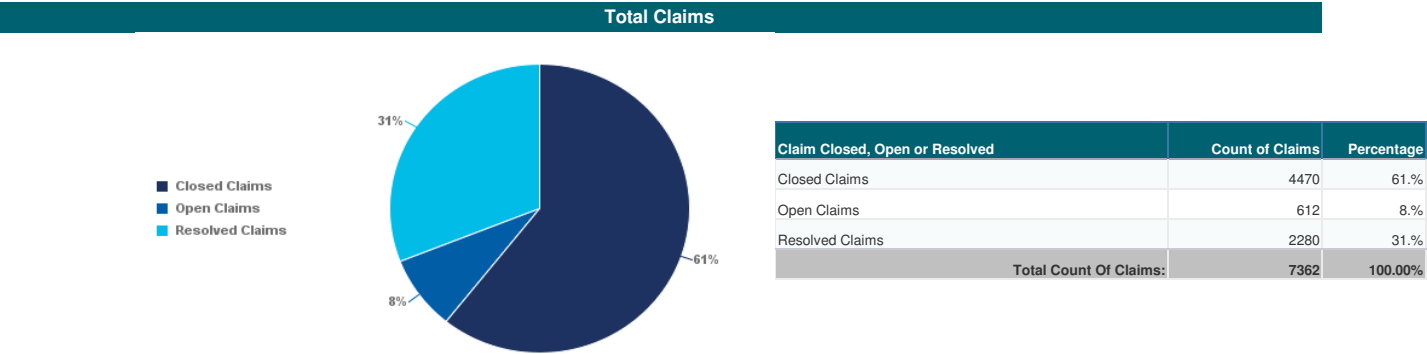
Weathertight Home Resolution Services (WHRS) Claims Statistics: 30 November 2017

As at 30 November 2017, MBIE had received 7,362 WHRS claims lodged for 12,776 properties.

The Weathertight Service has completed 16,532 property assessments (some owners request more than one assessment).

For more information on Weathertight Services visit our website www.building.govt.nz.

Under the WHRS Act 2006, we accept applications for multi-unit properties as single claims.



1. Claims can be closed for a number of reasons, including the following: claim discontinued by a claimant; claim ineligible under the WHRS Act 2006; change in property ownership; claim withdrawn under the WHRS 2006 Act; claim not progressing; claim transferred to another jurisdiction by the Weathertight Homes Tribunal (WHT) or claim terminated by the WHT.

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Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 30 November 2017

Please note: 'Number of properties' is the total number of homes (which may be a house, apartment, flat or unit) that are part of an open claim under the WHRS Act 2006. Some claims cover more than one property.

Territorial Authority where the building consent was issued	Number of properties with open claims as at 30 November 2017	Number of open claims as at 30 November 2017
Auckland		
Auckland City Council	2236	289
Franklin District Council	6	6
Manukau City Council	51	18
North Shore City Council	247	46
Papakura District Council	2	2
Rodney District Council	10	10
Waitakere City Council	227	50
Totals For Auckland:	2779	421
All Other Territorial Authorities		
Buller District Council	1	1
Christchurch City Council	71	46
Far North District Council	1	1
Gisborne District Council	23	1
Hamilton City Council	16	7
Hastings District Council	1	1
Hauraki District Council	1	1
Horowhenua District Council	3	3
Hurunui District Council	1	1
Hutt City Council	3	3
Kaipara District Council	1	1
Kapiti Coast District Council	3	3
Manawatu District Council	2	2
Nelson City Council	4	4
New Plymouth District Council	3	3
Opotiki District Council	1	1
Palmerston North City Council	1	1
Porirua City Council	28	5
Queenstown-Lakes District Council	151	9
Rotorua District Council	1	1
Selwyn District Council	1	1
Tasman District Council	3	3
Taupo District Council	1	1
Tauranga City Council	195	21
Thames-Coromandel District Council	12	8
Timaru District Council	1	1
Upper Hutt City Council	2	2
Waimakariri District Council	1	1
Wellington City Council	275	41
Western Bay of Plenty District Council	7	7
Whakatane District Council	43	2
Whanganui District Council	1	1
Whangarei District Council	7	7
Totals For All Other Territorial Authorities:	865	191
Grand Totals:	3644	612

1. Territorial Authorities not shown in the table above do not have any open claims.

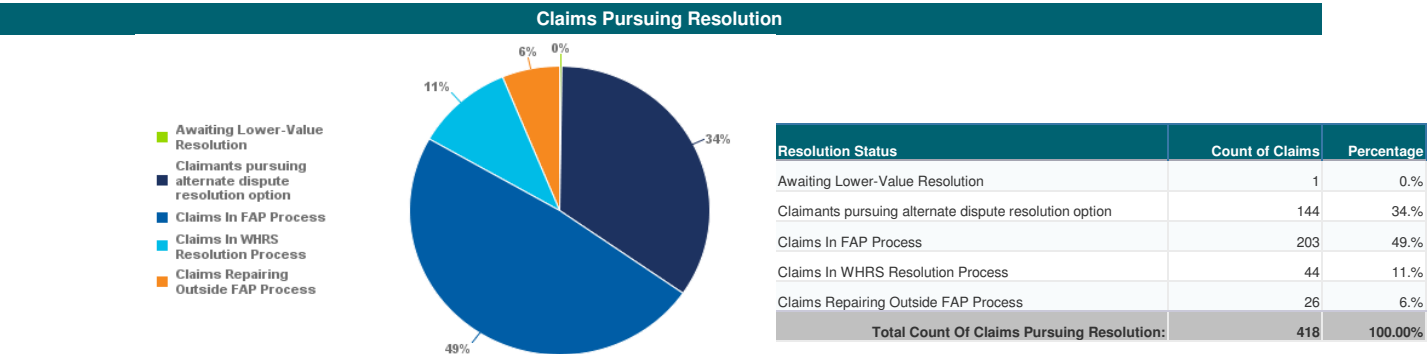
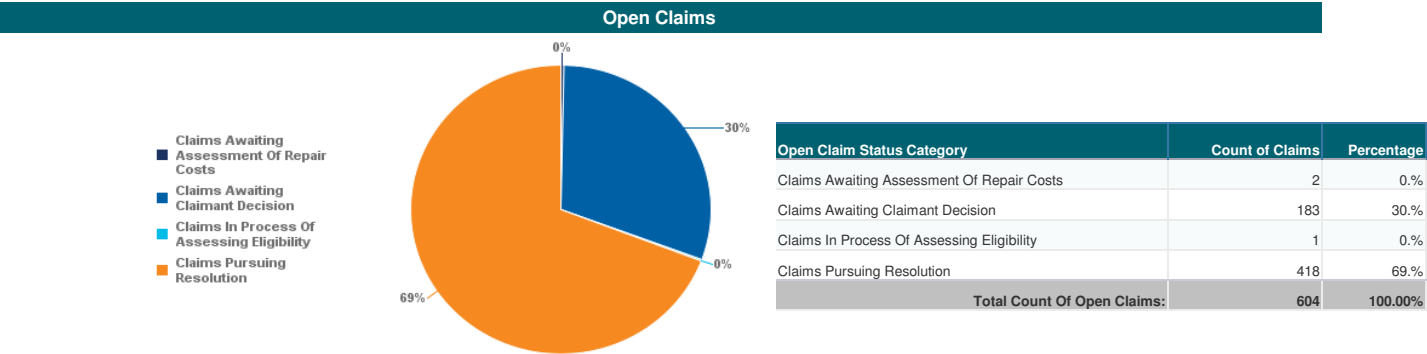
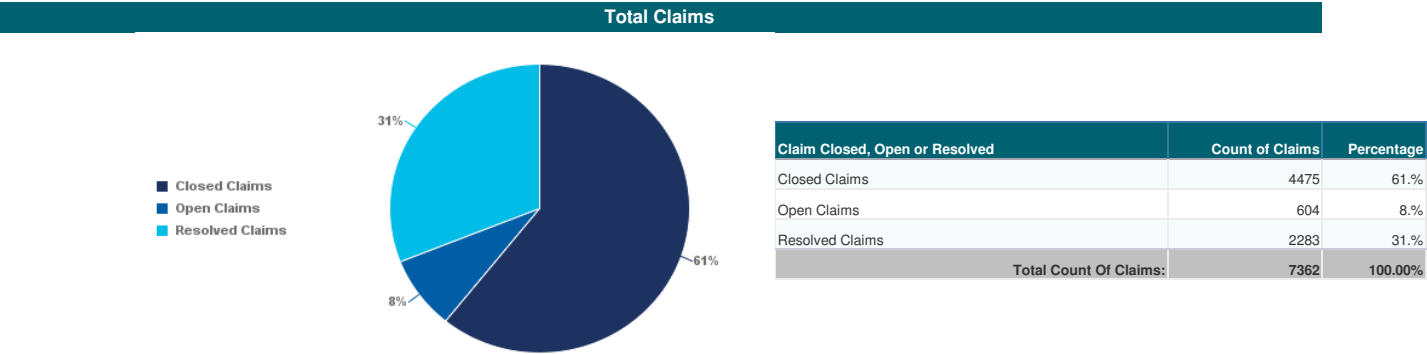
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Weathertight Home Resolution Services (WHRS) Open Claims by Territorial Authority: 31 December 2017

Please note: 'Number of properties' is the total number of homes (which may be a house, apartment, flat or unit) that are part of an open claim under the WHRS Act 2006. Some claims cover more than one property.

Territorial Authority where the building consent was issued	Number of properties with open claims as at 31 December 2017	Number of open claims as at 31 December 2017
Auckland		
Auckland City Council	2234	287
Franklin District Council	6	6
Manukau City Council	51	18
North Shore City Council	247	46
Papakura District Council	2	2
Rodney District Council	10	10
Waitakere City Council	227	50
Totals For Auckland:	2777	419
All Other Territorial Authorities		
Buller District Council	1	1
Christchurch City Council	69	44
Far North District Council	1	1
Gisborne District Council	23	1
Hamilton City Council	16	7
Hastings District Council	1	1
Hauraki District Council	1	1
Horowhenua District Council	3	3
Hurunui District Council	1	1
Hutt City Council	3	3
Kaipara District Council	1	1
Kapiti Coast District Council	3	3
Manawatu District Council	2	2
Nelson City Council	4	4
New Plymouth District Council	2	2
Opotiki District Council	1	1
Palmerston North City Council	1	1
Porirua City Council	28	5
Queenstown-Lakes District Council	151	9
Rotorua District Council	1	1
Selwyn District Council	1	1
Tasman District Council	3	3
Taupo District Council	1	1
Tauranga City Council	195	21
Thames-Coromandel District Council	12	8
Timaru District Council	1	1
Upper Hutt City Council	2	2
Waimakariri District Council	1	1
Wellington City Council	269	38
Western Bay of Plenty District Council	7	7
Whakatane District Council	43	2
Whanganui District Council	1	1
Whangarei District Council	7	7
Totals For All Other Territorial Authorities:	856	185
Grand Totals:	3633	604

1. Territorial Authorities not shown in the table above do not have any open claims.